



TRAVEL DAILY AWARDS

2020 WINNERS

Congratulations to all the finalists and winners of the Travel Daily Awards 2020 and thanks to everyone who nominated and voted.

MOST SUPPORTIVE AIRLINE

VOTED CATEGORY

Qatar Airways

MOST SUPPORTIVE TECHNOLOGY SUPPLIER

VOTED CATEGORY

Sabre

MOST SUPPORTIVE HOTEL GROUP/ACCOMMODATION SUPPLIER

VOTED CATEGORY

Expedia TAAP

MOST SUPPORTIVE GROUND TRANSPORT SUPPLIER

VOTED CATEGORY

DriveAway

MOST SUPPORTIVE INDUSTRY SUPPORT SERVICE

VOTED CATEGORY

Air Tickets

MOST SUPPORTIVE OCEAN CRUISE LINE

VOTED CATEGORY

Princess Cruises

MOST SUPPORTIVE EXPEDITION CRUISE LINE

VOTED CATEGORY

Scenic Luxury Cruises and Tours

MOST SUPPORTIVE RIVER CRUISE LINE

VOTED CATEGORY

APT Travel Group

MOST SUPPORTIVE TOUR OPERATOR/WHOLESALE

VOTED CATEGORY

Globus Family of Brands

MOST SUPPORTIVE INDUSTRY SALES EXECUTIVE

VOTED CATEGORY

Linda Costantini - Emirates

MOST SUPPORTIVE TRAVEL CONSULTANT - QLD

JUDGED CATEGORY

Cathy Donaghy - Helloworld Travel Strathpine

MOST SUPPORTIVE TRAVEL CONSULTANT - NSW

JUDGED CATEGORY

Maria Tadros Anissa - Tadros Travel

MOST SUPPORTIVE TRAVEL CONSULTANT - ACT

JUDGED CATEGORY

Maria Slater - Maria Slater Travel

MOST SUPPORTIVE TRAVEL CONSULTANT - VIC

JUDGED CATEGORY

Kathy Pavlidis - Travel Associates Kew

MOST SUPPORTIVE TRAVEL CONSULTANT - TAS

JUDGED CATEGORY

Robyn Sinfield - Home Travel Company

MOST SUPPORTIVE TRAVEL CONSULTANT - SA

JUDGED CATEGORY

Brianna Schwarz - Helloworld Norwood
Jan Smith - Enhance Travel

MOST SUPPORTIVE TRAVEL CONSULTANT - WA

JUDGED CATEGORY

Barry Downs - Bicton Travel
Christine Ross-Davies - Attadale Travel
Jo-Anne Deveson-Francis - Global Travel Solutions

MOST SUPPORTIVE LEISURE TRAVEL AGENCY

JUDGED CATEGORY

Bicton Travel

MOST SUPPORTIVE CORPORATE TRAVEL AGENCY

JUDGED CATEGORY

FCM Travel Solutions



Cruise Weekly today

Cruise Weekly today features two pages of all the latest cruise industry news and a front cover from **Travel Daily Awards**.

Seabourn AK & BC

SEABOURN Cruise Line's 2021 Alaska & British Columbia season has just been announced, offering a range of new immersive experiences.

Seabourn Odyssey will be based in the region for the season, and will take travellers on a series of seven-, 10- and 11-day voyages next summer.

Designed to be ideal for a one-week vacation, *Odyssey's* eight seven-day voyages between Vancouver and Juneau can also be combined into 14-day voyages without any repeated ports, with guests booking this extended itinerary able to save up to 15% on the cruise fare.

The schedule will also feature 10- and 11-day voyages sailing between Whittier and Vancouver.

Every voyage will include a spectacular glacier experience at either Hubbard Glacier or Endicott or Tracy Arm.

A total of four sailings will also visit Glacier Bay National Park, with narration and insider observations by a United States National Park Service ranger to enhance the experience.

CLICK HERE for more.

Cruise lines honoured for support

HOSTED by our sister publication, the inaugural **Travel Daily Awards** was held yesterday, with Princess Cruises, APT Travel Group and Scenic taking out the coveted cruise categories (**CW** breaking news).

Princess came away with the Most Supportive Ocean Cruise Line award, APT was awarded the Most Supportive River Cruise Line, and Scenic was dubbed the Most Supportive Expedition Cruise Line, as voted by **Travel Daily** and **Cruise Weekly** readers.

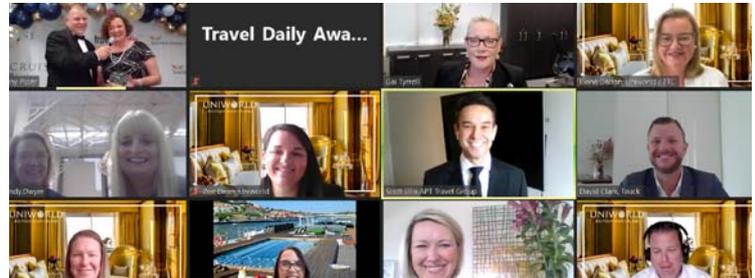
The winners beat out stiff competition, with Dream Cruises, Oceania Cruises, Silversea Cruises, Royal Caribbean International and Viking also nominated in the Ocean category.

Silversea was also nominated in the Expedition category, as were Aurora Expeditions, Hurtigruten, Ponant and Quark Expeditions, while most supportive expedition line, Scenic, was also nominated in the River class, along with Avalon Waterways, Tauck, Uniworld Boutique River Cruises and Viking, all **pictured**.

It was a big day for APT also, nominated in the Most Supportive Tour Operator/Wholesaler category with Scenic.

Other cruise sector nominees included Crystal's Natalie Freeman and Scenic's Zena Dalton, both nominated in the Most Supportive Industry Sales Executive category.

Princess Director of Sales &



Marketing Nick Ferguson said winning the Most Supportive Ocean Cruise award was particularly welcome after such a challenging year for the company.

"The whole team at Princess has continued to try and improve the way we service the trade," he said, with a range of initiatives including the introduction of new tools to help agents navigate through this period.

Scenic's Emma Davie said they were thrilled to win the Expedition category, particularly after *Scenic Eclipse's* first season.

She also congratulated the

other finalists, saying "we're all winners for just surviving through the last six months".

River winner APT's Scott Ellis recounted the year's challenges including repatriating clients, then working with agents to help them rebook as well as developing a domestic program.

"I actually feel an award like this in today's climate is more significant than when it's smooth sailing," he said.

More photos from the event **HERE** and a full list of winners on the **cover page**.

More in today's **Travel Daily**.

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New Viking cruise

VIKING has released a new Mississippi River itinerary for its maiden 2022 season.

Setting sail in Dec, the eight-day itinerary will travel from Memphis to New Orleans or vice versa, with guests to also enjoy privileged access to Graceland, where they will experience a private, after-hours visit including a tour of the mansion and the complex's connecting venues and exhibits.

Those booking by 30 Nov can secure a saving of \$1,000 per couple - [CLICK HERE](#) for more.

EW solo cruises return



EUROPEAN Waterways (EW) has announced the return of its solo cruise aboard the

luxury hotel barge *La Bella Vita* (pictured) for 2021.

Exclusive to solo travellers, the cruise departs 10 Oct, and currently includes 10% off advanced bookings, a saving of \$793.

Itinerary highlights include an exclusive dinner with a countess, a private wine tasting at Villa Widmann-Borletti, and will visit the coastal town of Chioggia, touring its canals in a traditional locally built boat.

In Mantua guests will tour the city's gardens, museums and courtyards of the grand Ducal Palace.

La Bella Vita will also make a stop on the island of Pellestrina for an aperitif, and will enjoy interactive cooking demonstrations of regionally inspired cuisine and an onboard opera night.

The 20-passenger *La Bella Vita* features modern conveniences including an en suite and air-conditioned cabins.

La Bella Vita is also the only hotel barge sailing out of Venice to Mantua, travelling along the Po River and Bianco Canal.



DHL has launched parcel delivery by boat in London, as part of its commitment to using blended transportation modes in order to improve access to urban areas.

The courier service said it will invest about €1 billion in infrastructure for growing its global network, with the new service to be operated by Thames Clippers Logistics.

It will run daily at 7.30am, transporting packages into London, with the shipments to be loaded from electric vehicles onto the riverboat at Wandsworth Riverside Quarter Pier before travelling at high speed along the Thames River into Central London, docking at Bankside Pier for final-mile delivery on courier bicycles.

DHL has already combined land and water delivery through its network in Amsterdam and Venice, but London represents its first high-speed service.



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