

Cruise Weekly today

Cruise Weekly today features two pages of all the latest cruise industry news.

Ara-new-i cruises

ARANUI Cruises will resume passenger cruising on 18 Jul, following the news French Polynesia is reopening its borders to international tourists next month.

The cruise line will resume with a locals' cruise, as well as enhanced health and hygiene measures.

As a mixed passenger-freighter vessel, *Aranui 5* is one of the few ships that sails with commercial passengers that has continued sailing.

Got an industry tip?

DON'T forget our encrypted WhatsApp tip line can be used for confidential updates - use +61280076760 or **CLICK HERE**.

Helloworld drops Norwegian as preferred

NORWEGIAN Cruise Line (NCL) is no longer a preferred supplier to Helloworld (HLO) in Australia or New Zealand, with the relationship plumbing new depths, according to an email from HLO Chief Executive Officer Andrew Burnes.

The update issued by Burnes at the start of this month to Helloworld members blasts Norwegian for its response to the COVID-19 pandemic, saying "they have been dreadful to deal with."

"Most particularly their approach that in order for us to get a refund on a booking that was deposited we had to pay to them the full amount of that booking and then apply for a refund," Burnes said.

The email notes Norwegian's financial update early last month (**CW** 06 May) and adds Helloworld has "nearly \$4 million outstanding in deposits and payments with NCL".

Burnes said Helloworld had



decided not to ask people to pay significantly more money "and then get in the queue of what looked like a potential chapter 11 situation in the United States".

Since then Norwegian has successfully raised further capital, with Chief Executive Officer Harry Sommer reassuring the industry (**CW** 07 May) the funding "puts us in the best position of any of the public cruise operators to weather the impact of the COVID-19 pandemic".

Despite this Burnes said "we make no excuses for our hard-line stance in relation to strongly resisting your customers to hand over very significant amounts of money for cruises that we all know are not going".

However it's understood if

client monies paid to Helloworld's Seven Oceans Cruising wholesale cruise division are not being passed on, the cruise line is not able to honour future cruise credits and other bonuses under its standard conditions for cancelled voyages.

Although Burnes' email calls out the "very sub-optimal behaviours on behalf of a few rare suppliers amongst the cruise lines and the airlines," he also notes support from Carnival Cruise Line, Royal Caribbean International and Silversea, which have "tried to work through this as positively and proactively as they can".

Helloworld and Norwegian weren't able to make further comment on the situation before **Cruise Weekly's** deadline today.

Keep your clients engaged and planning their next trip with *keep dreaming...*

A weekly e-magazine with destination features, puzzles and more, to inspire your clients' next escape.





WE TRIED to warn ye!

It appears as if the excess of oceanic pollution seen during the COVID-19 pandemic, reported last week in *Cruise Weekly* (CW 10 Jun), has gotten to some of the ocean's inhabitants, with a turtle found trapped in some foreign paraphernalia recently having to be freed by the United States Coast Guard.

However, upon closer inspection, the authorities realised the debris the turtle was caught in was bags of cocaine, strung together and attached to flotation devices.

We don't blame the turtle - the pandemic has been a very stressful time for all.

Special deliveries inbound!



ALTHOUGH the COVID-19 pandemic may have stopped cruise ships, it has not stopped cruise infrastructure, with transport engineering solutions company Adelte recently delivering gangways to a number of clients, including the new Brisbane Int'l Cruise Terminal.

Queensland will receive its two new HYDRA Seaport Passenger Boarding Bridges shortly, beginning their journey to Australia from Barcelona on Thu, ahead of the Terminal's scheduled opening in Oct.

Other orders recently filled have been for clients in Dubai, Miami and Port Canaveral.

Pictured: Brisbane's new gangway.

Perk up this sale!

TODAY is the final day of Celebrity Cruises' "perk up and go" sale, providing travellers with \$600 of savings, including \$200 spending money, beverages and wi-fi - **CLICK HERE** for more.

Antigua moving on

THE new cruise ship pier in Antigua is moving ahead with construction despite the COVID-19 pandemic.

Global Ports Holding said the majority of the project components are on schedule, despite a few small disruptions, such as government curfews.

According to Global Ports Principal Marine Engineer David Corbella the project is about 60% complete, with only a slight delay expected.



This month Cruise Weekly has partnered with Celebrity Cruises to give you the chance to WIN a free cruise for two people onboard *Celebrity Solstice* departing Sydney.

Just like you, we're dreaming of seeing new shorelines on the horizon. Until then, we want to ensure you are looking after yourself because a little bit of self-love goes a long way!

How to enter:

1. Snap your best wellness selfie (whatever that means to you)
2. Post the shot in **Celebrity's Trade Facebook Group**
3. Include the hashtags **#ModernLuxury** and **#CruiseWeekly**

The most creative entry which features both hashtags will win!



CCC Fiji savings

CAPTAIN Cook Cruises (CCC) is inviting travellers to return to Fiji on an island getaway with a range of savings for 2021 packages via Cruiseeco.

Cruisers can save up to 30% as part of Captain Cook Cruises' 30th birthday celebrations, with an 11-night package that includes return airfares, four nights of hotel stays, a seven-night cruise from Port Denarau return, transfers, and all main meals & onboard entertainment.

A range of complimentary activities are also included, with the package priced from \$3,995pp - **CLICK HERE**.